

EDITORIAL POLICY

FORTYPOS / LEGAL & TRUST

Editorial Policy

CONTENT, REVIEW & CORRECTIONS

Standards for FortyPOS product guides, factual claims, customer stories and corrections.

Service provider	FortyHives Innovations Ltd
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Website	https://fortypos.com/
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Published policy document

This downloadable copy contains the published wording of the corresponding FortyPOS policy. It is not a customer-specific order, quotation or signed agreement.

[View the corresponding policy online](#)

EDITORIAL POLICY

Who creates the content

Product guides and update pages are prepared by the FortyPOS product, implementation and support team. Business guides are written to help Kenyan businesses understand sales, stock, customer, supplier, staff and reporting workflows.

Product review process

1. **Scope:** the writer defines the workflow and intended reader.
2. **Product check:** feature claims are compared with current web and mobile behaviour.
3. **Boundary check:** unsupported specialist functions and unconfirmed integrations are removed or clearly qualified.
4. **Publication:** the page receives a title, author, publication or update date and internal links.
5. **Maintenance:** material product changes trigger review and a new modified date.

Sources and external information

Product claims primarily come from the current FortyPOS application and official product configuration. When a guide discusses external regulations, payment providers, tax systems or third-party platforms, the page should link to an authoritative source and state when the information was checked.

Dates and update labels

A publication date shows when an article first went live. A modified or reviewed date changes only when the page receives a meaningful factual, product, structural or editorial review. Cosmetic spelling changes alone should not be presented as a major content update.

Customer stories and reviews

Testimonials and case studies must be attributable to a real customer and used with appropriate permission. We do not invent business names, quotations, ratings or performance results. Incentivised reviews and partner relationships must be labelled.

Corrections and disagreements

Material errors are corrected as soon as they are verified. Significant corrections should update the modified date and, where useful, include an explanatory note. Readers can report an issue using the support email.

[Report a content issue](#)

EDITORIAL POLICY

Commercial and professional boundaries

FortyPOS content may explain how the software supports business records and workflows. It does not constitute legal, tax, accounting, medical or regulatory advice. Product links and trial calls-to-action are clearly connected to FortyPOS as the publisher.

Editorial independence and assisted drafting

FortyPOS content is published by FortyHives Innovations Ltd and promotes its own product where stated. Paid placements, affiliate benefits, sponsored content and material partner relationships must be disclosed alongside the relevant content. Commercial relationships must not justify unsupported claims or suppression of a verified material error. If automated or AI-assisted tools are used for drafting, a named team remains responsible for factual verification, sources, permissions and the final wording; generated customer quotations or evidence must not be presented as genuine.

Accessibility, privacy and reuse

We aim to publish clear headings, readable language, descriptive links and useful text alternatives. Contact support for an accessible copy or to report a barrier. Customer stories should disclose only necessary information and use appropriate permission; private account records and support communications are not public source material. Respect copyright, source licences and quotation limits, and distinguish an illustration from an actual customer result.

Escalation and policy maintenance

Send correction or editorial concerns to support@fortypos.com, identifying the page and disputed statement with supporting information. The editorial team will assess the evidence and explain a material correction or its reason for retaining the statement. A published date should not imply facts were freshly verified unless a meaningful review occurred. Updates to this policy will be dated, and downloaded copies will carry the same published version as the website.